

Hosted PBX

Transbeam's Hosted PBX is a fully managed, enterprise-grade voice system running on Broadworks®, the industry's leading VoIP platform. Hosted PBX utilizes the latest cloud-based technology to connect your business without the high costs of a traditional premise-based phone system, empowering businesses to gain flexibility and cost efficiency with their voice applications.

Hosted PBX provides a broad range of local and hosted voice features and service options that are designed to help your business communicate reliably without a large capital investment of traditional PBX's or the worry of maintenance fees.

Connect your office to remote offices, telecommuters and traveling staff through one simple and seamless phone system. Transbeam manages and hosts the service, so businesses can take full advantage of a cloud communications solution. Hosted PBX is an affordable managed unified communication solution that delivers significant benefits including increased productivity, real-time disaster recovery, geographic flexibility and reduced technology risk.

For larger enterprise customers with complex requirements, Transbeam offers a wide range of sophisticated features in addition to basic HPBX functionality, including:

- ▶ **Receptionist Console** - a software-based attendant console for use by front office receptionists, enabling them to manage inbound calls for small, medium and large enterprises
- ▶ **Management Portal** - provides a comprehensive web-based portal for users to access and manage all of their voice services, from any location
- ▶ **Assistant-Enterprise/Outlook Integration Toolbar** - the telephony toolbar enables users to make and accept telephone calls and change telephone settings from within Microsoft Outlook, Internet Explorer and Firefox
- ▶ **Call Center Features/Automated Call Distribution (ACD)** - comprehensive solution with the sophisticated features and functionality that are required for a broad range of call centers
- ▶ **Call Recording** - provides advanced Interactive Voice Response (IVR) services, and robust call recording and quality management functionality
- ▶ **MobileLink** - simple (non-VoIP) software solution that enables users to make and receive calls using their business identity over their existing cellular service. The downloadable MobileLink software works on any iPhone, Android or Blackberry SmartPhone



Key Benefits

- ▶ Combines both voice & data services on a single, centrally managed network
- ▶ Integrates desktop clients and mobile devices providing unified communications
- ▶ Lower Total Cost of Ownership (TCO) - no capital expenditures, no onsite equipment, network-based queuing
- ▶ Control - individual user and site administrator control changes via personal web portal
- ▶ Scalable - Pay as you Grow (Eliminates need to upgrade PBX)
- ▶ HPBX functionality resides in Transbeam's secure Data Center, not on customer's premise
- ▶ Unlimited and metered calling plan options
- ▶ Administrative portal allows users complete control over user setup, admin and all move, add, change functions
- ▶ Our private network prioritizes voice traffic to provide Quality of Service (QoS)
- ▶ Carrier-Class Reliability and Scalability
- ▶ Broadsoft PBX switch with full PSTN access/connectivity
- ▶ Class 4 and Class 5 Voice Infrastructure (Tacqua T7000)
- ▶ Polycom, Cisco, Panasonic IP Phones (SIP-compatible)